

Statement of purpose

Health and Social Care Act 2008

Part 1

**The provider's name, legal status, address
and other contact details**

Including address for service of notices and other documents

Statement of purpose, Part 1

Health and Social Care Act 2008, Regulation 12, schedule 3

The provider's business contact details, including address for service of notices and other documents, in accordance with Sections 93 and 94 of the Health and Social Care Act 2008

1. Provider's name and legal status

Full name¹	Westdale Quaker Housing Association Ltd		
CQC provider ID	1-101608949		
Legal status¹	Individual ☐	Partnership ☐	Organisation ☒

2. Provider's address, including for service of notices and other documents

Business address²	129 Melton road
Town/city	West Bridgford
County	Nottinghamshire
Post code	NG2 6FG
Business telephone	0115 923 3128
Electronic mail (email)³	Stuart.best@westdalecare.com

By submitting this statement of purpose you are confirming your willingness for CQC to use the **email address** supplied at Section 2 above for service of documents and for sending all other correspondence to you. Email ensures fast and efficient delivery of important information. If you do not want to receive documents by email please check or tick the box below. We will not share this email address with anyone else.

I/we do NOT wish to receive notices and other documents from CQC by email	☐
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¹ Where the provider is a partnership please fill in the partnership's name at 'Full name' in Section 1 above. Where the partnership does not have a name, please fill in the names of all the partners at Section 3 below

² Where you do not agree to service of notices and other documents by email they will be sent by post to the business address shown in Section 2. This includes draft and final inspection reports. This postal business address will be included on the CQC website.

³ Where you agree to service of notices and other documents by email your copies will be sent to the email address shown in Section 2. This includes draft and final inspection reports.

Please note: CQC can deem notices sent to the email or postal address for service you supply in your statement of purpose as having been served as described in Sections 93 and 94 of the Health and Social Care Act 2008. The address supplied must therefore be accurate, up to date, and able to ensure prompt delivery of these important documents.

3. The full names of all the partners in a partnership	
Names:	

Statement of purpose

Health and Social Care Act 2008

Part 2

Aims and objectives

Aims and objectives

What are your aims and objectives in providing the regulated activities and locations shown in part 3 of this statement of purpose

Residents Charter

All service users at Westdale Residential Care Home are entitled to ~

- A safe environment
- Privacy and confidentiality
- Consideration and respect
- A stimulating environment with a variety of social events and activities for those who wish to participate
- Advice and guidance on any specialist or independent services
- Access to a complaint's procedure
- A personal care plan developed in consultation with you and if required your next of kin / family
- A right to choose your own General practitioner
- Access to your personal records at any time in consultation with the Manager.

For compliance with the care and support legislation of the Care act 2014.

And the Fundamental Standards regulations reflecting the service being **SAFE, EFFECTIVE, CARING, RESPONSIVE AND WELL-LED.**

A copy of this document is on display on the dining room notice board at all times and further copies may be obtained from the home management at reasonable notice.

The aims and objectives of Westdale Care Home in carrying on a regulated activity.

To provide a caring environment for elderly men and women, who for health or social reasons, no longer wish to live alone but have minimal support needs.

To keep the cost to residents as low as is compatible with good standards and efficient management.

To run the home according to responsible management procedures, with good communication between the committee, staff and residents.

To maintain high standards of care following current recommendations and requirements.

To promote independence, choice and diversity within the confines of personal abilities.

The kinds of services provided for the purposes of the carrying on of a regulated activity and the range of service users' needs which those serviced are intended to meet.

WESTDALE SERVICES INFORMATION

Westdale can offer a low dependency health care package.

Where Dementia has been diagnosed. Westdale can offer a service for people with early onset Dementia, falling within the low dependency health care package and

where Dementia is not the predominate care need.

Individual care plans are implemented that are person centered and comprehensive. Reviewed at least monthly with input from the service user, their keyworker and if appropriate (with the resident's permission) their next of kin.

The staff will undertake ordinary personal care such as assisted bathing. In times of illness a Doctor will be called, extra personal care given and / or external nursing services i.e. district nurses used. If a G.P. considers it necessary, residents must accept admission to Hospital or nursing home and will be welcomed back after convalescence.

Resident's medication can be held and administered by staff when necessary.

Meals are included, but residents may buy their own snacks e.g. biscuits to keep in their room.

Laundry service is included.

Rooms are cleaned / beds changed by staff, but residents are encouraged to share in light duties, such as making their beds if possible, and keeping their room tidy.

A beautician comes into the home every four weeks. Charges are direct if required.

A hairdresser comes in weekly. Charges are direct if required.

Special diets are catered for where possible.

The home operates an 'open visiting' policy, with no restrictions other than a request that callers after 9pm give advance notice in the interests of security.

The home operates an 'open door' policy where residents sign out when leaving the premises with no restrictions other than a request that residents returning after 9pm give advance notice in the interests of security.

Residents may receive visitors in their bedroom or any suitable communal part of the home.

Arrangements are made by several denominations of religion to provide in house services for our service users to attend. Also some individuals have made private arrangements to go to places of worship.

All service users are encouraged to raise any issues with their Keyworker, senior carer or Manager. In addition to this regular residents meetings are held. A bi-monthly providers report is carried out, and residents are consulted at this time for their views and suggestions. Residents are encouraged to participate in Residents meetings and through questionnaires, ensuring that their views on all aspects of the home are considered and the services it provides are maintained to a high standard.

The home organises regular outings in the homes minibus, in house entertainment and a comprehensive programme of daily activities such as craft classes, baking, movement to music, exercise classes, gardening club, poetry and reading circle.

QUALITY CARE

We wish to provide the highest quality of care, and to do this we give priority to a number of areas relating to the operation of the home and the services we provide.

CHOICE OF THE HOME

We recognise that every prospective service user should have the opportunity to choose a home that suits his or her needs and abilities. To facilitate that choice and to ensure that our service users know precisely what services we offer, we will do the following.

- Provide detailed information on the home by publishing a statement of purpose and a detailed service users guide.
- Give each service user a contract / statement of terms and conditions.
- Ensure that every prospective service user has his or her needs assessed before a decision on admission is taken.
- All new long stay admissions have a 28 day trial period to establish that the home is suitable to the prospective resident and ensure their needs can be met.

- Offer trial visits to prospective service users.

HEALTH AND PERSONAL CARE

We draw on expert professional guidelines for the services the home provides. In pursuit of the best possible care we will do the following.

- Produce with each resident, regularly update and thoroughly implement an individual care plan based on initial and then continuing assessment.
- Seek to meet or arrange for appropriate professionals to meet the health care needs of each resident.
- Establish and carry out careful procedures for the administration of service users medication.
- Take steps to safeguard service users privacy and dignity in all aspects of the delivery of health and personal care.
- Where early stage dementia has been diagnosed, verbal support and reassurance will be given to promote independence and autonomy.

DAILY LIFE AND SOCIAL ACTIVITIES

It is clear that service users may need care and help in a range of aspects of their lives. To respond to the variety of needs and wishes of the service user, we will do the following.

- Aim to provide a lifestyle for the service users which satisfies their social, cultural, religious and recreational interests and needs.
- Help service users to exercise choice and control over their lives.
- Provide meals, which constitute a wholesome, appealing and balanced diet in pleasing surroundings and at all times convenient to the service users.

COMPLAINTS AND PROTECTION

Despite everything we try to do to provide a secure environment, service users may feel dissatisfied from time to time and may even suffer abuse inside or outside the home. To tackle such problems we will do the following,

- Provide and when necessary operate a simple, clear and accessible complaints procedure.
- Make all possible efforts to protect service users from every sort of abuse and from the various possible abusers.

THE ENVIRONMENT

The physical environment of the home is designed for service users convenience, comfort and safety. In particular we do the following,

- Maintain the building and grounds and keep them in safe condition.
- Make detailed arrangements for the communal areas of the home to be safe and comfortable.
- Supply toilet, washing and bathing facilities suitable for the service users for whom we care.
- Arrange for specialist equipment to be made available to maximize the service users independence.
- Provide individual accommodation that meets or exceeds the national minimum standards.
- See that the service users have safe, comfortable bedrooms, with their own possessions around them.
- Equip all rooms with a nurse call system.
- Ensure that the premises are kept clean, hygienic and free from unpleasant odours, with systems in place to control the spread of infection.

STAFFING

We are aware that the homes staff will always play an important roll in the service users welfare. To maximize this contribution, we will do the following.

- Employ staff in sufficient numbers with the relevant mix of skills to meet the needs of the service users.
- Provide at all times an appropriate number of staff with qualifications in health and social care.
- Observe recruitment policies and practices, which both respect equal opportunities and protect service users safety and welfare.
- Offer our staff a range of training, which is relevant to their induction, foundation experience and further development.

MANAGEMENT AND ADMINISTRATION

We know that the leadership of the home is critical to all its operations. To provide leadership of the quality requires we will do the following,

- Always engage as a registered Manager a person who is qualified, competent and experienced for the task.
- Aim for a Management approach that creates an open and positive atmosphere.
- Install and operate effective quality assurance and quality monitoring systems.
- Work to accounting and financial procedures, which safeguard service users interests.
- Liaise with authorised representatives and/or provide access to independent and external advocacy services for those no longer able to manage their own affairs.
- Supervise all staff and voluntary workers regularly and carefully.
- Keep up to date accurate records on all aspects of the home and the service users.
- Ensure that the Health, safety and welfare of the service users and staff are promoted and protected.

SERVICE USERS RIGHTS

We place the service users rights at the forefront of our philosophy of care. We seek to advance these rights in all aspects of the environment and the service we provide and to encourage our service users to exercise their rights to the full.

PRIVACY

We recognise that life in a communal setting and the need to accept help with personal tasks are inherently invasive of a service users ability to enjoy the pleasure of being alone and undisturbed. We therefore strive to retain as much privacy as possible for our service users in the following ways,

- Giving help in intimate situations as discreetly as possible.
- Helping service users to furnish their rooms to their own tastes and style and to use them as much or as little as they wish, for leisure, meals and entertaining.
- Offering a range of locations around the home for service users to be alone or with selected others.
- Providing locks on service users storage space, bedroom doors and other rooms for times when service users need privacy.
- Giving service users privacy when using the telephone, opening mail and communicating with friends and relatives.
- Ensuring the confidentiality of information the home holds about service users.

DIGNITY

Disabilities quickly undermine dignity, so we try to preserve respect for the service users intrinsic values in the following way,

- Treating each service user as a special and valued individual.
- Helping service users to present themselves to others, as they would wish, through their own clothing and their personal appearance.
- Identifying and building upon each service users abilities and skills.
- Offering a range of activities, which enables service users to express themselves as unique individuals.
- Staff receive training in Dignity and equality and we have Dignity Champions that help us to ensure that Dignity and respect is at the core of our services.

INDEPENDENCE

We are aware that our service users have given up a good deal of their independence in entering a group living situation. We regard it as all the more important to foster our service users remaining opportunities to think and act without reference to another person in the following ways,

- Providing, as tactfully as possible, human or technical assistance when needed.
- Maximising the abilities our service users retain for self care, for independent interaction with others, and for carrying out the tasks of daily living unaided.
- Helping the service users take reasonable and fully thought out risks.
- Promoting possibilities for service users to establish and retain contacts beyond the home.
- Using any form of restraint on service users only in situations of extreme emergency when it is essential for their own safety or the safety of others.
- Encouraging service users to have access to and to contribute to the records of their own care.

SECURITY

Many service users have come into the home as a form of escape from their previous living arrangements, which threatened their safety or caused them fear. We therefore aim to provide an environment and structure of support, which responds to this need in the following ways.

- Offering assistance with tasks and in situations that would otherwise be perilous for service users.
- Avoiding as far as possible the dangers especially common among older people, notably the risk of falling.
- Keeping the external doors locked after 10pm.
- Protecting the service users from all forms of abuse
- Providing readily accessible channels for dealing with complaints from service users.
- Creating an atmosphere in the home which service users experience as open, positive and inclusive.

CIVIL RIGHTS

Being older, having disabilities and residing in a home can all act to deprive our service users of their rights as citizens. We therefore work to maintain our service users place in society as fully participating and benefiting citizens, in the following ways,

- Ensuring that service users have the opportunity to vote in elections and to brief themselves fully on the democratic options.
- Preserving service users full and equal access to all elements of the National

health service.

- Assisting service users access to public services such as Libraries, further education and lifelong learning.

CHOICE

We aim to help service users to exercise the opportunity to select from a range of options in all aspects of their lives in the following ways,

- Providing meals which enable service users as far as possible to decide for themselves where, when and with whom they consume food and drink of their choice.
- Offer service users a wide range of leisure activities from which to choose.
- Enabling service users to manage their own time and not be dictated to by set communal timetables.
- Avoiding, wherever possible, treating service users as a homogeneous group.
- Being alert to service users preferences expressed non verbally, especially those with memory loss or communicative difficulties.
- Respecting individual, unusual or eccentric behaviour.
- Retaining maximum flexibility in the routines of daily life within the home.
- Open door policy enabling service users access to the local area and community.

FULFILMENT

We want to help service users to realise personal aspirations and abilities in all aspects of their lives. We seek to assist this in the following way.,

- Informing ourselves as fully as service users wish about their individual histories and characteristics.
- Providing a range of leisure activities to suit the tastes and abilities of all the service users and to stimulate participation.
- Responding appropriately to the personal, intellectual, artistic and spiritual values and practices of every service user.
- Respecting our service users religious, ethnic and cultural diversity.
- Helping our service users to maintain existing contacts and make new liaisons, friendships and personal or sexual relationships, if they wish.
- Attempting always to listen and attend promptly to any service users desire to communicate at whatever level.

FOCUS ON THE SERVICE USERS

We want everything we do within the home to be driven by the needs, abilities and aspirations of our service users, not by what staff, management or any other group desire. We recognise how easily this focus can slip and we will remain vigilant to ensure that the facilities, resources, policies, activities and services of the home remain service user led. This can be seen by talking to our service users and by witnessing the open way the home is run.

FITNESS FOR PURPOSE

We are committed to achieving our stated aims and objectives and we welcome the scrutiny of our service users and their representatives.

COMPREHENSIVENESS

We aim to provide a total range of low dependency care, in collaboration with all appropriate agencies, to meet the overall personal and health care needs and

preferences of our service users.

MEETING THE ASSESSED NEEDS

The care we provide is based on the thorough assessment of needs and the systematic and continuous planning of care for each service user.

QUALITY SERVICES

We are aiming for a progressive improvement in the standards of training at all levels of our staff and management.

REVIEW OF THIS DOCUMENT

This document will be reviewed along with any changes in the current regulations and improvements of the home and we welcome comments from service users and others.

Management and staffing.

A Management Committee and Director meet regularly to decide on all matters of finance and policy, such as charges to residents, remuneration of staff, property maintenance & development and social facilities.

The Registered Manager is responsible for the day to day running of the home and reports monthly to the Management Committee on all matters relating to the home and residents. Members of the committee visit the home regularly on a weekly basis and a providers report is completed bi monthly. The Head of home is able to consult with officers of the committee at any time. Residents are welcome to make suggestions about matters relating to the home and regular residents meetings are held.

Director Stuart Best

Registered Manager; Dee Straun.

Level 5 Diploma in Leadership and Management in progress

Senior Care assistants.	All have NVQ Awards
Health Care assistants.	All have NVQ Awards
Care Home assistants.	Work towards NVO Awards

Head cook	Intermediate Food Hygiene Training
Cook.	Basic Food Hygiene Training

Housekeepers.	Relevant training to role
Maintenance.	Relevant training to role
Gardener	Relevant training to role

The full name of the service provider and of any registered manager, together with their business address, telephone number and where available, electronic mail addresses.

WESTDALE QUAKER HOUSING ASSOCIATION
129 Melton Road, West Bridgford, Nottingham, NG2 6FG
Telephone: 0115 9233128
Email: westdale1@btconnect.com Web: www.westdalecarehome.org.uk

Registered manager: Dee Straun

The legal status of the service provider.

Registered with the Care Quality Commission. Service type CHS. Care home services without nursing.

Date of registration: 01/10/2010

Certificate of Registration number: CRT1-9671495467

Certificate date: 08/10/2020

Provider ID: 1-101608949

Registered with charitable status with HMRC No XN32708

Details of the locations at which the services provided for the purposes of the regulated activity are carried on.

Westdale is a single registered residential care home for the elderly, owned and managed by the Westdale Quaker Housing Association, set up in 1966 on the initiative of local members of The Society of Friends (Quakers). It is a non-profit making organization and has charitable status.

The home is in spacious gardens, situated in a pleasant and level area of West Bridgford with easy access to shops and bus stop. The home accommodates 18 long stay residents in single en suite rooms of varying size on the ground and first floor. There is also a bedroom set aside for respite/short stay.

SERVICE USERS ADMISSION POLICY

When a potential Service User or their representative contacts Westdale for residency, they are invited to visit the home to look around, meet the other Service users and staff and they are welcomed to spend a few hours in the home to join us for a meal if required.

They are given a copy of the homes brochure and Service User Guide to explain the homes aims and objectives and available services.

If they express a wish for Residency at Westdale, then if possible they are invited for a confidential meeting to discuss healthcare needs and finances. At this stage an enquiry form is completed and relevant details are collected and recorded. If they are unable to visit the home in person for example due to hospitalisation, then a member of the Management will visit them at their residence. A pre assessment of needs is carried out in conjunction with any Doctors, Social Workers or other Health care professional's assessment of needs. If it is accepted by both parties that Westdale can offer a low dependency Health Care package and a suitable vacancy is available, then admission to the home is arranged.

On arrival at Westdale, the new Service user is welcomed by the staff on duty and made comfortable. They are introduced to the other Service users in the home. Two copies of the Service User Guide are given to them to read and sign, one copy is retained by them and the other is returned to the office and kept in their file.

All relevant personal, medical and Next of Kin information is recorded. The G.Ps name, address and telephone number are requested and where necessary temporary registration with a local G.P is made until the end of the trial period.

All Medication is checked, counted and logged onto a MAR sheet and all drugs are stored appropriately. If the Service User is self medicating, the self administration policy is discussed and followed.

Any relevant risk assessments are completed as required and placed into the individuals care plan.

All other relevant services are discussed ie, Hairdresser, Chiropody, Religion, Age concern etc, and contact is established if required. The Service User is made aware of the homes meal times, complaints and fire procedures through the relevant notice boards and posters.

All new Service Users will be encouraged to bring personal belongings to create a familiar

and homely atmosphere.

All admissions to Westdale are strictly on a four week trial basis and must at all times comply with the homes conditions of residence policy.

VISITING POLICY

All visitors must sign in and out in the visitor's book in the front hall.

Any unknown visitors, the staff will ask whom they are visiting and after signing in, will escort them to their destination, checking the service user is happy to see the visitor.

If at any time a staff member is unsure about the identity / reason for entry to the premises, I.D must be checked. The visitor is asked to wait in the porch until verification is sought from relevant source ie, service user or senior staff member.

Westdale aims to help service users maintain contact with family and friends as much as possible. There is no restriction on visiting times although visitors should be aware that Lunch is served at 12.30pm and Tea time is 5.30pm.

Service users entertain where they choose i.e. in their own room or one of the lounges. Visitors to service users are welcome to take tea and biscuits when served mid morning and afternoon in the main lounge.

Visitors are able to stay for Lunch / Tea at a small cost with prior notice.

Coffee mornings and family party's i.e. Christmas, are arranged for service users, family and friends to get together, meet and get to know each other.

Service users are able to come and go as they please and need only to let a member of staff know when they are going out and a likely return time.

Workmen / contractors will be in the home by prior arrangement only and will be expected to give due consideration to the welfare and safety of the residents at all times.

COMPLAINTS PROCEDURE

Should you have any concerns about the standard of care provided by Westdale care home, you are encouraged to speak to the head of home in the first instance and if not satisfied to use the formal complaints procedure

You are entitled to contact the Commission for Social Care Inspection at any time and your complaint would be treated in confidence. The address is:

CQC

Citygate. Gallowgate

Newcastle upon Tyne. NE1 4PA

TEL:~ 03000 616161

Statement of purpose

Health and Social Care Act 2008

Part 3

Location(s), and

- the people who use the service there
- their service type(s)
- their regulated activity(ies)

Fill in a separate part 3 for each location

The information below is for location no.:	1	of a total of:	1	locations
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Name of location	Westdale Care Home
Address	129 Melton road West Bridgford Nottingham
Postcode	NG2 6FG
Telephone	0115 932 3128
Email	Stuart.best@westdalecare.com

Description of the location (The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)	
Adapted and extended Edwardian home to provide low level care services including personal care and medication. Large grounds and social activities provided. Semi ensuite bedrooms and separate walk-in shower rooms, lift to the first floor. Qualified care staff including diplomas in health and social care level, 2,3,4 & 5.	
No of approved places / overnight beds (not NHS)	19

CQC service user bands				
The people that will use this location ('The whole population' means everyone).				
Adults aged 18-65	☐	Adults aged 65+	☒	
Mental health	☐	Sensory impairment	☐	
Physical disability	☐	People detained under the Mental Health Act	☐	
Dementia	☒	People who misuse drugs or alcohol	☐	
People with an eating disorder	☐	Learning difficulties or autistic disorder	☐	
Children aged 0 – 3 years	☐	Children aged 4-12	☐	Children aged 13-18 ☐
The whole population	☐	Other (please specify below)	☒	
Ammended age group to Adults over 60 years old				

The CQC service type(s) provided at this location	
Acute services (ACS)	☐
Prison healthcare services (PHS)	☐
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	☐
Hospice services (HPS)	☐
Rehabilitation services (RHS)	☐
Long-term conditions services (LTC)	☐
Residential substance misuse treatment and/or rehabilitation service (RSM)	☐
Hyperbaric chamber (HBC)	☐
Community healthcare service (CHC)	☐
Community-based services for people with mental health needs (MHC)	☐
Community-based services for people with a learning disability (LDC)	☐
Community-based services for people who misuse substances (SMC)	☐
Urgent care services (UCS)	☐
Doctors consultation service (DCS)	☐
Doctors treatment service (DTS)	☐
Mobile doctor service (MBS)	☐
Dental service (DEN)	☐
Diagnostic and or screening service (DSS)	☐
Care home service without nursing (CHS)	☒
Care home service with nursing (CHN)	☐
Specialist college service (SPC)	☐
Domiciliary care service (DCC)	☐
Supported living service (SLS)	☐
Shared Lives (SHL)	☐
Extra Care housing services (EXC)	☐
Ambulance service (AMB)	☐
Remote clinical advice service (RCA)	☐
Blood and Transplant service (BTS)	☐

Regulated activity(ies) carried on at this location		
Personal care	☒	
Registered Manager(s) for this regulated activity: Stuart Best		
Accommodation for persons who require nursing or personal care	☐	
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse	☐	
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector	☐	
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	☐	
Registered Manager(s) for this regulated activity:		
Assessment or medical treatment for persons detained under the Mental Health Act	☐	
Registered Manager(s) for this regulated activity:		
Surgical procedures	☐	
Registered Manager(s) for this regulated activity:		
Diagnostic and screening procedures	☐	
Registered Manager(s) for this regulated activity:		
Management of supply of blood and blood derived products etc	☐	
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely	☐	
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	☐	
Registered Manager(s) for this regulated activity:		
Termination of pregnancies	☐	
Registered Manager(s) for this regulated activity:		
Services in slimming clinics	☐	
Registered Manager(s) for this regulated activity:		
Nursing care	☐	
Registered Manager(s) for this regulated activity:		
Family planning service	☐	
Registered Manager(s) for this regulated activity:		

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Part 4

Registered manager details

Including address for service of notices and other documents

Please first read the guidance document *Statement of purpose: Guidance for providers*

The information below is for manager number:		of a total of:		Managers working for the provider shown in part 1
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1. Manager's full name	Doris Straun
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2. Manager's contact details	
Business address	129 Melton road
Town/city	West Bridgford
County	Nottinghamshire
Post code	NG2 6FG
Business telephone	0115 923 3128
Manager's email address¹	
d.straun@westdalecare.com	

¹ Where the manager has agreed to service of notices and other documents by email they will be sent to this email address. This includes draft and final inspection reports on all locations where they manage regulated activities.

Where the manager does not agree to service of notices and other documents by email they will be sent by post to the provider postal business address shown in Part 1 of the statement of purpose. This includes draft and final inspection reports on all locations.

Please note: CQC can deem notices sent to manager(s) at the relevant email or postal address for service in this statement of purpose as having been served, as described in Sections 93 and 94 of the Health and Social Care Act 2008. The address supplied must therefore be accurate, up to date, and able to ensure prompt delivery of these important documents to registered managers.

3. Locations managed by the registered manager at 1 above	
(Please see part 3 of this statement of purpose for full details of the location(s))	
Name(s) of location(s) (list)	Percentage of time spent at this location
Westdale Care Home Westdale Quaker Housing Association Ltd	100%

4. Regulated activity(ies) managed by this manager		
Personal care	☒	
Accommodation for persons who require nursing or personal care	☒	
Accommodation for persons who require treatment for substance abuse	☐	
Accommodation and nursing or personal care in the further education sector	☐	
Treatment of disease, disorder or injury	☐	
Assessment or medical treatment for persons detained under the Mental Health Act	☐	
Surgical procedures	☐	
Diagnostic and screening procedures	☐	
Management of supply of blood and blood derived products etc	☐	
Transport services, triage and medical advice provided remotely	☐	
Maternity and midwifery services	☐	
Termination of pregnancies	☐	
Services in slimming clinics	☐	
Nursing care	☐	
Family planning service	☐	

5. Locations, regulated activities and job shares Where this manager does not manage all of the regulated activities ticked / checked at 4 above at all of the locations listed at 3 above, please describe which regulated activities they manage at which locations below. Please also describe below any job share arrangements that include or affect this manager. N/A
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